BENJAMIN AHNEN

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HIGHLIGHT OF QUALIFICATIONS

- Ability to leverage data to craft compelling narratives and effectively translating complex technical information into clear, accessible language for diverse audiences
- Excels in both leadership roles and collaborative team environments, consistently delivers measurable results while handling multiple projects, and facilitates knowledge transfer through process documentation and trainings across a wide range of topics
- Technical Skills: Excel, R, SQL, Oracle Hyperion, VBA, Python, InfoLease, Tableau, SAS, Azure, Databricks, Power BI, Salesforce
- Areas of Knowledge: Data Analysis, Regression Modeling, Operational Analytics, Data Visualization, Project Management

EXPERIENCE

GOODLEAP   Roseville, CA (Remote)
Application Support Engineer   07/2023 – Present

- Analyzed ~10,000 individual cases by grouping key words/phrases to identify key areas of development, providing management and business partners with insight into the type of requests that the Application Support team handles
- Provided ad hoc analytics and Excel support to enhance various templates by improving readability, condensing complex formulas using advanced Excel functions, and increasing efficiency
- Built a predictive generalized linear regression model to forecast inbound case volume and conducted time-series analysis on historical data, enabling informed staffing decisions and accurate project resource planning

DLL FINANCIAL, LLC   Johnston, IA
Post Booking Team Lead   10/2022 – 07/2023

- Managed six operational analysts, negotiating and prioritizing critical activities supporting multiple lines of business
- Increased operational efficiencies/effectiveness by leveraging system and data experience to automate processes
- Applied operational analytics to reengineer functional processes, optimize staffing, and reduce costs: Productivity increased ~15%, staffing costs decreased 12%
- Implemented cross-training procedures to move analysts from specialists to generalists, mitigating operational risks

Reporting Analyst II   05/2019 – 10/2022

- Automated manual InfoLease reports using Oracle Hyperion, which increased annual analytic capacity by 600 hours
- Provided reporting and analysis on key metrics to corporate management, business unit leaders, and functional partners; proactively engaged stakeholders to clarify requirements, and continuously improve reports and dashboards
- Analyzed metadata across multiple databases to create a repository of over 10,000 terms aligned with common logic

EDUCATION

TIPPIE COLLEGE OF BUSINESS, UNIVERSITY OF IOWA   Iowa City, IA
Master of Science, Business Analytics   May 2022
Bachelor of Business Administration, Business Analytics   May 2021

ACTIVITIES & LEADERSHIP

GRADUATE STUDENT AMBASSADOR   Iowa City, IA
Student Ambassador   11/2020 – 05/2022

- Corresponded with potential students while attending potential student events to recruit and promote the MSBA program

MONEYTHINK   Iowa City, IA
Mentor   03/2018 – 05/2021

- Taught basic finance classes to 20+ students in Iowa City high schools, increasing student knowledge by an average of ~20%
- Instructed 30 non-native English speakers, aided in job searches and mock interviews, and conducted classes on filing taxes

DELTA SIGMA PI, EPSILON CHAPTER – PROFESSIONAL BUSINESS FRATERNITY   Iowa City, IA
President (12/2018 – 05/2019), Vice President of Fundraising (05/2018 – 12/2018)   08/2017 – 05/2021

- Oversaw 12 Executive Committee members and ensured the implementation and maintenance of strategic plans
- Organized and oversaw a variety of fundraising events throughout the course of the semester that included a sand volleyball tournament and profit-sharing events with local businesses, which grossed over $1500